

Let's Play Ruff LLC

Profile

Name of Client

Address

Name of Dog

Type/Breed/Markings

Male/Female: Sex: Spayed Female Un-spayed Female Neutered Male Un-neutered Male

DOB/Weight

Referred by:

Dates Needed:

Dog Walk Days:

Mon. Tues. Wed. Thurs. Fri. Sat. Sun.

Amount of time you would like your dog walked?

30 minutes 45 Minutes 1 hour

Walk Schedule

AM (walk: _____) Mid-day (walk: _____) PM (walk: _____)

Feeding Schedule

AM (time: _____) Mid-day (time: _____) PM (time: _____)

Bowl and Food location? Portions?

Drinking Water Bottled Filtered Faucet

Is your dog allowed treats? Yes or No Location?

Is your dog always on a leach? Yes or No

Is the Dog allowed on the furniture/rooms/locations?

Is dog crated?

Does your dog have a Microchip? No Yes # _____

Does your dog have any sensitive areas that he/she does not like to be touched?

Has he/she aggressive or ever bitten? Yes No (describe circumstance of each incident)

Medical issues?

Medication/Supplement Instructions:

Please describe any undesirable behaviors your dog displays in the home (e.g. getting into trash, counter surfing, chewing, etc.)

Favorite games or toys:

Any special names you have for your pet?

Let's Play Ruff LLC

Pet Sitting /Dog Walking Service Agreement between Business Owner and Client

For the purposes of this document, the terms Client, Pet Owner are synonymous with the person contracting services for one or more domestic animals. Let's Play Ruff LLC are synonymous with the pet care company providing care for the Client below.

Let's Play Ruff provides services to the Pet Owner/Client below which includes, but is not limited to: dog walking, transporting, and feeding and caring for pets.

This agreement is entered into by and between Rose Lyn Petruzzi Owner of Let's Play Ruff and _____, Client of Let's Play Ruff.

_____, Client desires to engage Let's Play Ruff and its contracted pet sitters and dog walkers to provide pet care and agrees to the terms below:

Injury to Client animal(s) by another animal:

Let's Play Ruff and its contracted staff will not be responsible for any animal(s) that instigate fights with other animals or is injured by another animal while in Let's Play Ruff care. Let's Play Ruff will take all appropriate actions to ensure that Client's animal(s) are not placed in the company of aggressive or violent animals and/or will immediately remove Client's animal(s) from any animal fight.

Injury or escape of animals:

Client and sitter are aware that the highest level of care shall be given to any and all pets under care of the pet sitter employed by Let's Play Ruff. Client is aware that pet(s) are instinctual in nature and not always controllable by the sitter even when the highest level of care is provided. Should the Client's animal(s) run away or be injured, the Client agrees that Let's Play Ruff will not be responsible for any liability. The above waiver of liability in favor of Let's Play Ruff shall not apply or be effective if Let's Play Ruff conduct in providing its pet care services is found to be grossly negligent, reckless, or if there is intentional misconduct.

Injury to Pet Sitter or another person by Client's Animal(s):

Client will be responsible for all medical expenses and damages resulting from an injury to pet sitter or other persons by the Client's pet(s). Client agrees to pay the full cost of any and all medical expenses and damages should they arise to the Let's Play Ruff pet sitter or the pet sitter's possessions as a result of the Client's animal(s) actions. Client agrees to indemnify, hold harmless, and defend Let's Play Ruff in the event of a claim by any person injured by the Client's pet(s).

Unsafe Pet(s):

This contract permits Let's Play Ruff to use discretion to stop and end service at any time that Client's pet(s) pose a danger to the safety and health of itself, other pets, other people or Let's Play Ruff sitters/walkers.

Off-leash Dog(s):

Some of our Clients request off-leash activity and play for their dog(s). Client is aware and agrees that the Client's dog(s) may be off-leash in designated dog parks and other legal-for-dogs areas (e.g. fire roads, etc.) in order to provide maximum exercise and play for Client's dog(s). Client agrees that should the Client's dog(s) run away or be injured during the off-leash hike and play time, neither Let's Play Ruff nor Let's Play Ruff walkers/sitters will be held liable for any damages resulting to people or other animals or to the Client's dog(s).

The exception to dogs being voluntarily off-leash under Let's Play Ruff care would be if Client initials the line below:

_____ I do not want my dog(s) to be off-leash at any point during the dog walk, hike or playtime.

Payment Policy / Cancellation Policy:

All payment for pet sitting is due before Client's departure date. We cash and local checks.

By signing this contract, Client agrees to the Let's Play Ruff cancellation policy which is as follows:

During non-holiday and non-summer time periods, please note the Let's Play Ruff cancellation policy is as follows:

8 or more days' notice for cancellation prior to reservation: FULL REFUND GIVEN TO CLIENT.

4-7 days' notice for cancellation: 50 % OF TOTAL FEE REFUNDED TO CLIENT.

3 or fewer days' notice for cancellation: NO REFUND GIVEN TO CLIENT; FULL RESERVATION FEE WILL BE CHARGED TO CLIENT.

During pet sitting over major national holidays and the summer period between June 1-Sept 10 or for pet sitting reservations that are longer than 20 days in length, the Let's Play Ruff cancellation policy is as follows:

15 or more days' notice for cancellation prior to reservation: FULL REFUND GIVEN TO CLIENT.

7-14 days' notice for cancellation: 50 % OF TOTAL FEE REFUNDED TO CLIENT.

6 or fewer days' notice for cancellation: NO REFUND GIVEN TO CLIENT; FULL RESERVATION FEE WILL BE CHARGED TO CLIENT.

Early Return to Home or Late Departure from Home:

Reservations are made to plan for sitter availability for Client's reservation dates. Therefore, Clients returning home early or departing later than the reservation will be required to pay for the *full reservation amount of time*, regardless of whether Client returned home early or departed later than the prior reservation scheduled. No amount of money will be refunded to Client for early returns to home or late departures from home by Client after a reservation date has been agreed upon.

Last-Minute Fee (LMF):

Client agrees to pay a \$30 last-minute fee (LMF) to Let's Play Ruff for any reservations that need to be set up with brand new sitters within less than 72 hours.

Dog Walking Cancellation Policy:

Regular monthly dog walk Clients agree to give two (2) weeks' notice should Client decide to discontinue regular ongoing dog walking service. If Client cannot or does not give two (2) weeks' notice, Client agrees to compensate Let's Play Ruff for what would have been the total for two weeks of regular dog walking service. Let's Play Ruff agrees that should Client discontinue service due to blatantly poor care/service from walker for any reason, then this two (2) week notice addendum will not be enforced by Let's Play Ruff.

Solicitation of Let's Play Ruff Sitters:

Client agrees that the pet sitter provided by Let's Play Ruff is employed *through* Let's Play Ruff and is contracted to work only through Let's Play Ruff and not directly through the individual Client listed above. Client agrees that all reservations for present and future sitting and dog walking *must* be made through Let's Play Ruff and not the individual sitter. Client is aware that the Let's Play Ruff sitter may give out his/her personal number to the Client. Client agrees to use this number only in the event of an emergency during which the sitter/walker is already employed directly through Let's Play Ruff for Client. Client agrees that this number shall not be used for any solicitation of future pet sitting or dog walking. Client is aware that should this contract be broken, legal fees and misuse-of-staff charges will apply.

Client Home Care Needs:

Let's Play Ruff is not responsible for wilted, dead or otherwise unhealthy plants. Let's Play Ruff sitters will work hard to follow written instructions as precisely as possible, but cannot be responsible if the results are not favorable to the Client. Please place all indoor plants together on a waterproof surface in plain sight as your pet sitter is not responsible for water-damaged areas or missed plants.

Let's Play Ruff is not responsible for damage to the home beyond the control of the sitter. This includes, but is not limited to: electrical problems, leaks, and acts of nature. All repairs to home and related fees will be paid by Client or fully reimbursed to Let's Play Ruff within seven (7) days of Client's return date.

Let's Play Ruff is not responsible for any damage to the property or home of the Client unless such damage is caused by the negligent act of Let's Play Ruff.

Let's Play Ruff is not liable for any loss or damage in the event of a burglary or other crime that should occur while under this contract. Client agrees to secure home prior to leaving the premises. Let's Play Ruff will attempt to re-secure the home according to Client instructions at the end of each visit.

Client is responsible for pet-proofing house and yard and security fences/gates/latches. Let's Play Ruff will not be responsible for the safety of the pet(s) and will not be liable for the death, injury, disappearance or legal consequences of any pet(s) with unsupervised access to the outdoors or if Client has not initialed the section on this contract in regard to unleashed care of Client's dog(s).

Pet Illness/Veterinary Care/Restocking supplies

Client is aware and agrees to the medical costs of any fees should they arise from animal(s) being ill or otherwise needing veterinary care. Client agrees to pay Let's Play Ruff the sum of \$30/per hour should the sitter need to take the pet(s) to vet. If the sitter needs to restock supplies that the Client agrees to provide but that are not provided at the time of the sit (such as pet food or medication), Client agrees to pay a Let's Play Ruff a\$20/restocking fee.

Terms:

The terms of this contract apply to all pets owned by the Client, including any and all new pets that the Client obtains on or after the date that this contract was signed, at any and all locations the Client designates for service.

By signing below and/or e-mailing a written agreement to the terms of Let's Play Ruff, the Client agrees that he/she has read this agreement in its entirety and fully understands and accepts its terms and conditions.

I have read the above and by signing below, I agree to the conditions listed above:

Client Signature _____

Print Client Name _____

Date ____/____/____

Let's Play Ruff Owner Signature _____

Print Business Owner Name _____

Date ____/____/____

Let's Play Ruff LLC

Dog Walking Service Agreement & Contract

Let's Play Ruff provides services to owners of dogs which include, but is not limited to: walking and caring for dogs. This agreement is entered into by and between _____
Rose Lyn Petruzzi, Owner of Let's Play Ruff, and _____, Client.

Let's Play Ruff provides dog walking services for Client's dog(s) and by signing this contact, Client agrees to the terms below.

Let's Play Ruff and its contracted staff will not be responsible for any animal(s) that instigate fights with other animals or is injured by another animal while in the care of Let's Play Ruff contracted staff. Let's Play Ruff will, however, take any and all appropriate actions to (a) ensure that Client's dog(s) are not placed in the company of vicious, violent or aggressive dogs; and (b) immediately remove Client's dog(s) from any animal fight or dangerous situation arising during the course of services provided by Let's Play Ruff.

Client will be notified immediately in the case of an animal emergency or sickness. In the event that the Client cannot be contacted, the Client's veterinarian shall be notified. All veterinary bills that may occur from the above shall be the sole responsibility of the owner.

The above waiver of liability in favor of Let's Play Ruff shall not apply or be effective if the Let's Play Ruff conduct in providing its pet care services is found to be grossly negligent, reckless, or if there is intentional misconduct.

Client is aware and agrees that the Client's dog(s) may be off-leash in designated and legal-for-dogs areas (e.g. dog parks, fire roads) in order to provide maximum exercise and play for Client's dog(s). Client agrees that should the Client's dog(s) run away or be injured during the off-leash hike and play time, Let's Play Ruff will not be held liable.

The exception to dog(s) being off-leash under Let's Play Ruff care would be if Client initials the line below:

_____ I do not want my dog to be off-leash at any point during the walk, hike, or playtime.

Client also agrees to give Let's Play Ruff two (2) weeks' notice should Client decide to discontinue walking service. If Client does not give Let's Play Ruff two (2) weeks' notice, Client agrees to compensate Let's Play Ruff for what would have been the total for two (2) weeks' regular walks. Let's Play Ruff agrees that should Client discontinue service due to blatantly poor care/service from walker for any reason, then this two (2) week notice addendum will not be enforced by Let's Play Ruff.

Date: _____ **Client** _____

Date: _____ **Rose Lyn Petruzzi Owner of Let's Play Ruff** _____

Let's Play Ruff LLC

VETERINARIAN RELEASE FORM:

Attention: _____
(Name of Client's Veterinarian)

I hereby authorize Let's Play Ruff

to bring my pet(s) to your veterinary hospital,

(Name of Veterinary Hospital)

at: _____
(address, city and phone number of veterinary hospital)

and to have you provide medical care for whatever treatment may be required as determined by you.

By signing this, I assume all financial responsibility upon my return for payment of all services rendered. If the above veterinarian is not available for any reason or if the emergency should happen after normal office hours, I authorize my pet sitter to take my pet(s) to:

(Emergency 24-Hour Vet Clinic Name / Address / Phone Number)

or the nearest emergency veterinary clinic which can assist my pet in receiving medical care and treatment.

Should specified veterinarian be unavailable, client authorizes

Let's Play Ruff to select veterinarian Yes No (Initial) _____

(no treatment will be provided if primary vet is unavailable)

Signed: _____ Date: _____

Printed Name: _____

Pet Name: _____ Dog/Cat & Breed: _____ Medical condition(s) (if any):

1) _____

2) _____

3) _____

Let's Play Ruff LLC

Key / Garage Door Opener Release Agreement

I, _____ (Client Name), have provided

Let's play Ruff

the following key(s) on _____ (date keys received):

Front door key(s): Yes No

Side door key(s): Yes No

Back door key(s): Yes No

Garage Code/opener: Yes No

Number of total key(s) in Pet Sitter's possession: _____

Have walker hold for future use Have walker leave at client home

Mail to client Drop to client after walk is complete

Neighbor has key (provide address) _____

Hide-a-key location

I agree to the following terms regarding my key(s):

_____ I am aware that Let's Play Ruff will not label my key(s) in any way that will make them identifiable. All safety measures will be taken to ensure the key(s) have no marks identifying that the key(s) belong to my home with the exception of possibly labeling them with my pet's name(s).

_____ Let's Play Ruff may keep possession of my key(s) until I decide to terminate services.

_____ I am aware that Let's Play Ruff may give my key(s) to its independent contractor(s) or employee(s) as a means to provide pet care. By signing this agreement, I agree that all of the Let's Play Ruff staff members shall be covered by this agreement.

_____ Let's Play Ruff agrees to immediately advise me if/when its staff members has or needs my key(s) to complete the job.

_____ Let's Play Ruff agrees to return the key(s) via certified, return-receipt post or by hand delivering it to me as requested. I agree to the return charges shown below.

_____ (Client) agrees to pay:

\$ 10.00 Hand delivery return service charge

\$ 20.00 Certified, return post service charge

Client Signature: _____ Date: _____

Business Owner Signature: _____ Date: _____